

HP Service Pack for ProLiant (SPP)

Warranty/Support Agreement Validation

OVERVIEW:

Access to the HP Service Pack for ProLiant (SPP) now requires validation via the [HP Support Center \(HPSC\)](#). An active warranty or HP support agreement is required to download it.

The entitled BIOS System ROM and Complex Programmable Logic Device (CPLD) firmware along with the non-entitled safety and security, iLO, controller components, and drivers are all included in the SPP. With active warranty or HP support agreement you have access to everything in the SPP. The instructions below provide information for either in-warranty or HP support agreement as well as without.

INSTRUCTIONS TO DOWNLOAD SPP WITH WARRANTY OR HP SUPPORT AGREEMENT:

1. If you have not already done so, [link your warranty or HP support agreement](#) to your HP Passport account. (Note: you will only have to do the linking process once. For future downloads, the HP Support Center will recognize your entitlement as long as your product has an active warranty or HP support agreement.)
2. Access "[HP Service Pack for ProLiant](#)" [download page on HPSC](#) and click "Obtain Software". From this URL, a "Revision History" tab is available for previous versions.

INSTRUCTIONS FOR PRODUCTS OUT OF WARRANTY OR WITHOUT AN HP SUPPORT AGREEMENT:

1. In order to download the Service Pack for ProLiant, an active warranty or HP support agreement is required.
2. ProLiant safety and security firmware, iLO, controller components, and drivers are available on the HP Support Center without entitlement validation; however by downloading, you agree to the terms and conditions of the [HP Software License Agreement](#).
3. For the SPP, BIOS System ROM, or CPLD downloads on products which are out of warranty or without a HP support agreement, please contact your HP sales representative, HP authorized partner or reseller, or [Contact HP](#) to talk via phone or chat.

MORE INFORMATION:

To learn more about HP's entitlement validation process for Service Pack for ProLiant, please review these documents:

- [HP ProLiant Server Firmware Entitlement FAQ](#)
- [More Information on Access to HP Support Materials](#)